

IP WatchDog HWg-WR02a MANUAL



Shipment contents

- IP Watchdog HWg-WR02a device
- Printed Manual in Czech or English

Default network parameters configuration:

IP address:	192.168.1.60
Network mask :	255.255.255.0
Default gateway:	192.168.1.1
IP configuration via DHCP:	Enabled
User name:	Not set
Password:	Not set

Characteristics and features

IP WatchDog is a device intended for monitoring Ethernet and serial (RS232, RS485) devices by tracking the serial communication, ICMP ping function or requesting a WWW page. By the means of these functions it can RESET up to two monitored devices, such as servers, routers or access and security systems.



Features

- Ethernet RJ45 (10BASE-T IEEE 802.3).
- 1x RS-232 serial port (RxD, TxD, CTS, RTS, GND) Setup mode 9600 8N1
- 1x RxD serial channel input
- Automatic reset or start of 2 devices in terms of monitored actions.
- Methods of monitoring Ethernet devices:
 - Incoming ping
 - Outgoing ping
 - Incoming WWW
 - Outgoing WWW page
- Monitoring two RS-232 serial devices IP WatchDog awaits the defined string on a serial port in regular intervals.
- Two independent relays for resetting or starting monitored devices up to 240V/16A
- Manual control (startup/shutdown/restart) of the monitored devices.
- Time synchronization from internet / intranet using protocols :
 - **TIME** older but simple and popular protocol (UDP port 37).
 - NTP/SNTP most used time synchronization protocols (UDP port 123).
 - **DayTime** protocol which is implemented in Windows (TCP/UDP port13).
- Configuration methods:
 - WWW page device's behavior configuration including manual relay control.
 - RS-232 Setup main parameters configuration over serial port from any RS-232 terminal 9600 8N1.
 - **UDP Setup** configuration of main network parameters.
 - **TCP Setup** remote configuration of basic parameters in terminal over TCP.
- Access security and relay control:
 - It's possible to define the range of IP which will be allowed to communicate with the device.
 - \circ $\,$ Access to WWW pages can be restricted to certain user names and passwords.
 - $\circ~$ Serial / TCP setup can be secured by user name and password.
- Power supply 9-15 V DC.
- Plastic box dimensions: 145x90x45 [mm]

Technical parameters

+ Interface RJ45 (10BASE-T / 100BASE-Tx) + Compatibility Ethernet: version 2.0/IEEE 802.3 + Supported protocols IP: ARP, TCP/IP, NVT, RFC2217, UDP/IP, TIME, NTP, SNTP, DAYTIME Serial port 1 DB9M + Data / stop bits / Parity 8 / 1 / None + RS-232 Interface RxD,TxD,RTS,CTS,GND + Baud rate Configurable in range from 50115200 Bd
+ Supported protocols IP: ARP, TCP/IP, NVT, RFC2217, UDP/IP, TIME, NTP, SNTP, DAYTIME Serial port 1 DB9M + Data / stop bits / Parity 8 / 1 / None + RS-232 Interface RxD,TxD,RTS,CTS,GND
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+ RS-232 Interface RxD,TxD,RTS,CTS,GND
+ Baud rate Configurable in range from 50115200 Bd
Relay outputs
Max. load of the contacts max. 24V / 16A DC; max. 250V / 16A AC
Environment parameters
+ Operation conditions -5 to +60 °C / 10 to 90 %
+ Storage conditions -25 to +75 °C / 5 to 95 %
LED indication
+ RJ45 POWER (green) Power supply on.
+ RJ45 LINK & Activity (green) Ethernet connection.
+ Channel 1 (yellow) Quick blinks when channel 1 in Reset state.
Short blink – Heartbeat received
+ Channel 2 (yellow) Quick blinks – channel 2 in Reset state. Short blink – Heartbeat received
+ Ch1 Manual / Setup NTP (red) RED Quick blinks – device in Setup (Serial / Telnet)
RED Short blink – time synchronized
GREEN lit – channel in manual reset
+ Ch2 Manual GREEN lit – channel in manual reset
DIP switches
+ DIP1 SETUP ON = RS-232 Setup mode (9600 8N1) OFF = Ethernet mode
+ DIP2 SAFE ON = require username & password every time (Web / Telnet) OFF = do not require username & password
Note: Default username & password is blank

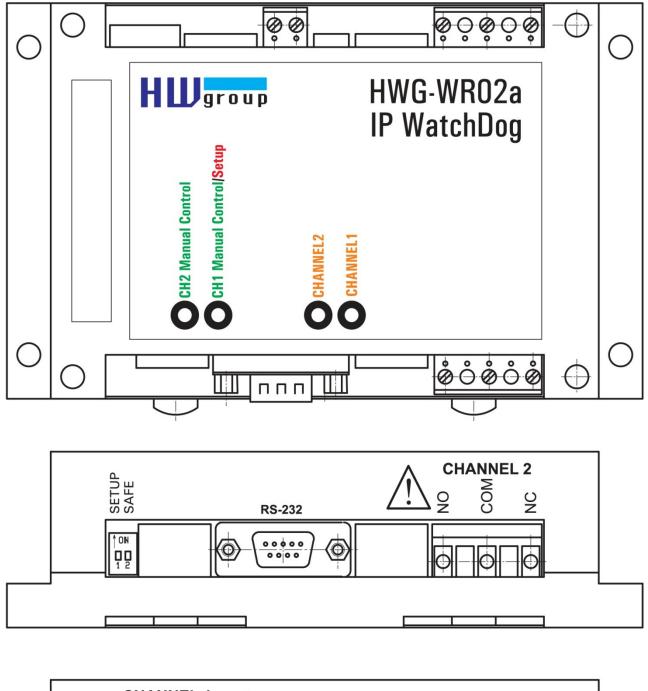
Monitored functions	and parameters
+ Incoming Ping	IP range – range of IP addresses defined by IP and mask, from which the receiving PING
	can be accepted.
	Timeout delay for reboot – time interval, in range from 0 to 1800 s (0 = disabled), that IP
	WatchDog waits for incoming PING before causing RESET.
+ Outgoing Ping	Primary target IP – primary IP address where IP Watchdog sends the PING and from
	which it awaits reply.
	Secondary target IP – secondary IP address where IP Watchdog sends the PING and from which it awaits reply, if primary target does not respond.
	Quantity of failed ping for reboot – number of PINGs, that IP Watchdog assumes for lost
	before causing RESET.
	Outgoing ping interval – interval between sent PINGs in range from 0 to 1800 s (0 =
	disabled).
+ Incoming HTML page	Server IP – IP address, which IP WatchDog requests HTML page from.
(WWW client)	Timeout delay for reboot – time intervals, in range from 0 to 1800 s (0 = disabled),
	between RESETs, which are performed if IP WatchDog does not receive required string in the HTML page.
	Reading HTML page period – interval between requests for a WWW page in range from 0
	to 1800 s ($0 = disabled$).
	Incoming string inside incoming HTML page – string in ASCII, HEX or DEC format, that
	is searched within the HTML page (* stands for any character).
+ Outgoing HTML page	Request Page – HTML page address offered to the monitored device. Provides channel
(WWW server)	number and information about acceptable IP address and client's IP address which requested the page.
	Device IP – IP address of the monitored device's WWW client, from which the request for
	HTML page was accepted.
	Timeout delay for reboot – time interval, from the range of 0-1800 s (0 = disabled), that
	IP Watchdog waits for the request for HTML page before performing RESET.
+ Incoming RS232 String	Incoming string – string in ASCII, HEX or DEC format which is expected on the RS-232
	port (* stands for any character). Timeout delay for reboot – time interval, from the range of 0-1800 s (0 = disabled), that
	IP Watchdog waits for the requested string before causing RESET.
Other parameters	
+ Time synchronization	Interval 1800 s
+ Power supply	12 - 30 V/ 150 mA DC- coaxial power connector, GND on shield
+ Dimensions	145 x 90 x 45 [mm] (H x W x D).
+ Weight	225 g
- 3	

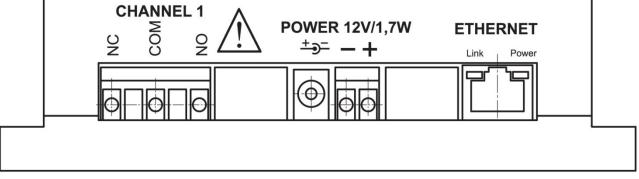
Main WatchDog functions

- Monitoring Ethernet devices using incoming ICMP command PING.
 IP WatchDog awaits incoming ping from the monitored device in preset intervals.
- Monitoring Ethernet devices using outgoing ICMP command PING.
 IP WatchDog sends a ping command to the defined IP address in regular intervals and then it awaits a reply. It's also possible to set a secondary IP, used in case the primary address is busy.
- Monitoring HTTP servers' activity by requesting a WWW page. IP WatchDog regularly requests a WWW page from a monitored device (suitable in case the target IP has the ping function blocked.)
- Monitoring the activity of HTTP clients by providing a WWW page.
 IP WatchDog awaits requests for its own WWW page in regular intervals. Suitable for systems without a WWW server
- Monitoring the RS-232 line data stream by **awaiting requested string**. *IP WatchDog detects a specific string in a serial port data stream in regular intervals.*
- Reset of monitored devices or Starting backup systems in case of a dropout.
- Manual control of both channels.

Connectors

Layout of connectors, operating elements and relay connection is shown below:

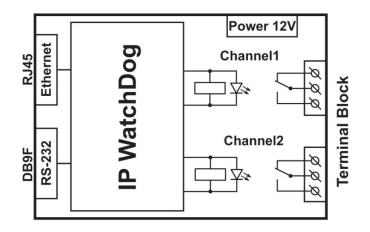




Serial - DB9M	
$O_{\frac{1}{0}}^{1} O_{\frac{1}{0}}^{5} O_{\frac{1}{0}}^$	

Connector DB9M (RS-232)				
	Channel 1	Channel2		
1			-	Unused
2	TxD		>	Transmit Data
3	RxD1		<	Receive Data
4			-	Unused
5	GN	D		System Ground
6			-	Unused
7*	CTS	RxD	<	Clear to Send, (Receive Data)
8	RTS		>	Request to Send
9			-	Unused

* In the Setup mode it works as CTS for configuring UART. In the operating mode it works as a data input for channel 2.



Switching the DIP1 during the first 5 seconds since power-on will cause Master Reset, which restores all factory configuration. All user's settings, including IP and passwords will be lost!

Connection and basic configuration

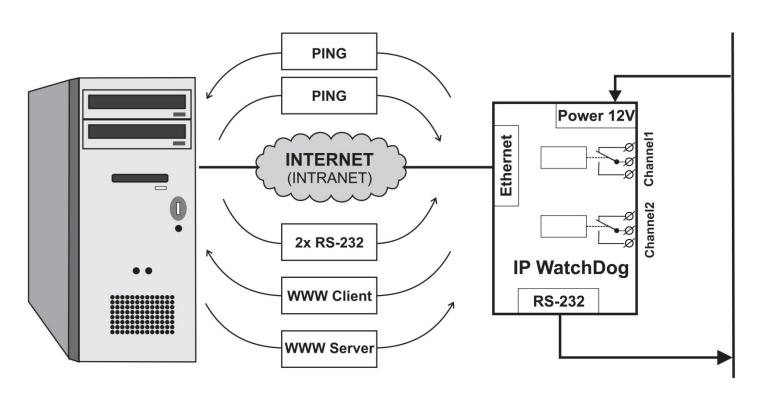
In this chapter you will learn connecting the IP WatchDog to your PC or company network, setting it up the way it would satisfy your needs and putting it into service.

Device connection

The following procedure is recommended for quick setup of the device. Detailed description of all parameters and commands can be found in the chapter called "Parameters description".

Cable connection

- Set switches from DIP1 to DIP4 into OFF position.
- Connect the IP WatchDog to the Ethernet 10 Mbit or 10/100 Mbit network. For direct connection to the PC use a crossed TP cable, and for connection to hub/switch/router use classic TP patch cable.
- If you are planning to connect some RS-232 device to the WatchDog, connect it using the supplied Laplink cable (*Serial1* interface RS-232 is on the DB9F connector).
- Connect the supplied power adaptor to the grid and plug it into the power connector of the IP relay. The *Power* LED indicator should light up.
- If the Ethernet connection is OK, the LINK indicator should light up and then blink according to network data transfer (Activity signalization).



IP WatchDog connection topology

Primary configuration of Ethernet parameters

The primary configuration of the IP WatchDog's Ethernet parameters (IP address, network mask and gateway) can be done in the following ways:

- UDP Setup the IP WatchDog must be located on a local Ethernet network segment.
- RS-232 Setup In case no Ethernet connection is available.
- **TCP Setup** only if you know the IP address of the device! *TCP setup* allows setting the same parameters as *Serial Setup*. It also allows changing the parameters remotely via Ethernet / Internet.

Configuring the IP address – UDP Config

UDP Config utility – root directory of the supplied CD (Windows and Linux versions). Available for download at <u>www.HW-group.com</u> Software > <u>UDP Config</u>.

- Click the icon to launch UDP Config. The program automatically looks for connected devices.
- To search for devices, click the Find Devices icon.

HWDgro www.HW-group.		Hw. www.hw-group ty for the HW group d		Vour PC netw IP address: Netmask: Gateway:	ork setting: 192.168 255.255 192.168	.1.214 <u>? ∆bo</u> .255.0	out Devices
Device list:	Name	IP	10		Port	Parameters	
MAC 00:04:59:01:E0:3C	Name		Device ty		99	1 didinio(oro	
		80.250.21.88	IP Watch	model 3265	99	TCP setup=Y	
00:0A:59:03:0D:0A		80.250.21.85				TCP setup=Y	r 12
00:0A:59:00:AA:E2		192.168.1.61	Unspecifi		23	TCP setup=Y, TEA=N, NVT	
00:0A:59:00:AA:E3		192.168.1.62	Unspecifi		23	TCP setup=Y, TEA=N, NVT	
00:0A:59:00:AC:48		192.168.1.65	Unspecifi		23	TCP setup=Y, TEA=N, NVT	
00:0A:59:00:AC:49		192.168.1.64	Unspecifi		23	TCP setup=Y, TEA=N, NVT	
00:0A:59:00:A8:FB		192.168.1.2	Unspecifi		23	TCP setup=Y, TEA=N, NVT	"=Y
00:0A:59:03:0E:AF		80.250.21.87		model MINI	80	TCP setup=N	
00:0A:59:03:0C:2C		80.250.21.84		model 1250	80	TCP setup=Y	
00:04:59:03:10:04	Jan test 485	<u>192.168.1.148</u>	Poseidon	model 1250	80	TCP setup=Y	
00:0A:59:03:0C:4B		80.250.21.86	Damocles	model 2404	80	TCP setup=Y	

The program searches for devices in your local network. Individual Poseidon units are identified by their MAC addresses (printed on the label at the bottom side of the unit). Double-click a MAC address to open a basic device configuration dialog.

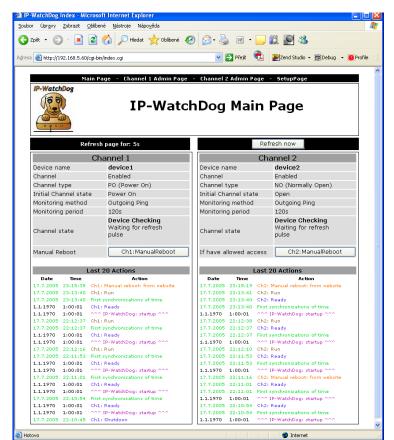
Configure network parameters

- IP address / HTTP port (80 by default)
- Network mask
- Gateway IP address for your network
- Device name (optional)

Click the **Apply Changes** button to save the settings.

Enter the IP address of the device into your WWW browser and press Enter. You will get a Main Page of the www interface.

Detailed information on configuration methods over www interface can be found in the chapter called **Device configuration via** *WWW*.



Connecting to IP WatchDog using terminal and RS-232 Setup

Below you will find description of the suppli Hercules Setup Utility program. If you do no have this program you can configure the device using any RS-232 terminal.

- Disconnect the power adaptor. .
- Set DIP1 = ON, DIP2 = OFF, DIP3 = OFF, DIP4 = OFF.
- Connect the device to your PC using the supplied RS-232 cable. Use Port 1 (DBS at the IP Watchdog.
- Go to the "Serial" tab of the Hercules Setup Utility.
- Set the proper serial port and communication parameters - 9600 8N1 (step 1).
- Press the "Open" button. .
- Connect the power adaptor to the power connector of the IP relay, the green Power indicator should light up.

Modem line:

i192.168.5.20

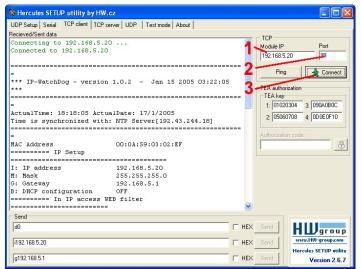
a192.168.5.1

Send d0

- The list of configuration parameters should now appear in the "Received/Sent data" window. .
- The desired parameter can be set using the letter of the corresponding option and a proper . value. (Example: "1192.168.6.8" for configuration of device's IP address).

Connecting to IP WatchDog using terminal and TCP Setup

- Go to the "TCP Client" tab.
- Enter the preset IP address to the "Module IP" field (step 1).
- Into the "Port" field enter "99" (step 2), no . matter which port you have set for communication with the device. (Port 99 is reserved for TCP setup).
- Press the "Connect" button (step 3). .
- The prompt "WEB51>" will appear in the • "Received / Sent data" window. Click into this field and press Enter. The window will be filled with actual configuration.
- Specific parameters can be set by choosing . the letter of the corresponding option and a proper value (example: "I192.168.6.8" for configuration of device's IP address).



Note: Complete list of parameters and commands with detailed descriptions can be found in the "Description of configuration parameters" chapter.

Help for the commands is available through sending command in format "command?" and pressing Enter. Example: "I?" + Enter.

When the configuration is finnished, you must restart the device with the "R" command. Disconnect by pressing the "Close" button.

Serial Setup can be closed temporarily by "x" command. Don't forget to switch DIP1 back to the OFF position when you finished your work, or IP WatchDog will not be able to communicate via Ethernet.

*** Hercules SETUP utility by HW.cz UDP Setup Serial TCP client TCP server UDP Test mode About Recieved/Sent data **** IP-WatchDog - version 1.0.2 - Jan 15 2005 03:22:05 *** ActualTime: 1:00:02 ActualDate: 1/1/1970 Time is synchronized with: NTP Server[192.43.244.18] MAC Address 00:0A:59:03:02:1FF I: IP address 192.168.5.20 N: Mask 255.255.255.0 G: Gateway 192.168.5.1 B: DHCP configuration OFF W: IP address 0.0.0.0 N: Mask 0.0.0.0	iiiiai		etup	
Recieved/Sent data Serial **** IP-Watchbog - version 1.0.2 - Jan 15 2005 03:22:05 *** Name ActualTime: 1:00:02 ActualDate: 1/1/1970 Time is synchronized with: NTP Server[192.43.244.18] MAC Address 00:0A:59:03:02:EF I: IP address 192.168.5.20 M: Mask 255.255.255.0 G: Gateway 192.168.5.1 B: DECP configuration OFF W: IP address 0.0.0.0 N: Mask 0.0.0.0	d 🚺	Hercules SETUP utility by HW.o	cz	
**** IP-Watchbog - version 1.0.2 - Jan 15 2005 03:22:05 *** Name ActualTime: 1:00:02 ActualDate: 1/1/1970 Time is synchronized with: NTP Server[192.43.244.18] MAC Address 00:0A:59:03:02:EF I: IP address 192.166.5.20 M: Mask 255.255.250.0 G: Gateway 192.166.5.1 B: DECF configuration OFF W: IP address 0.0.0.0 N: Mask 0.0.0.0 N: Mask 0.0.0.0			rver UDP Test mode About	- Corial
Time is synchronized with: NTP Server[192.43.244.18] 9600 MAC Address 00:0A:59:03:02:EF I: IP address 192.168.5.20 M: Mask 255.255.255.0 G: Gateway 192.168.5.1 B: DHCP configuration OFF W: IP address 0.0.0.0 N: Mask 0.0.0.0		*** IP-WatchDog - version	1.0.2 - Jan 15 2005 03:22:05 ***	Name
MAC Address 00:0A:59:03:02:EF 8 I: IP address 192.168.5.20 Parity I: Mask 255.255.255.0 Parity G: Gateway 192.168.5.1 Handshake DHCP configuration OFF OFF W: IP address 0.0.0.0 Node N: Mask 0.0.0.0 Fra				
I: IP address 192.168.5.20 M: Mask 255.255.0 G: Gateway 192.168.5.1 B: DHCP configuration OFF ======= In IP access WEB filter ====================================				
B: DHCP configuration OFF 		I: IP address M: Mask	192.168.5.20 255.255.255.0	-
W: IP address 0.0.0.0 Mode N: Mask 0.0.0.0 Fra		B: DHCP configuration	OFF	
		W: IP address	0.0.0.0	
*K: TEA key 0:[01:02:03:04]		%A: TCP authorization	OFF	2

1:[05:06:07:08]

● CD ● RI ● DSR ● CTS DTR RT

HEX

F HEX

T HEX

À Open

HWg FW update

HWgroup

www.HW-group.com

Hercules SETUP utility

Version 2.6.7

Configuration of basic network parameters using a terminal program

For primary launch the IP WatchDog needs to have configured only several main Ethernet parameters – the IP address, network mask and gateway which can be found in the **IP Setup** section.

 WatchDog's IP address 	
I: IP address	192.168.6.19
Entry example: 1192.168.6.4	

• Network mask

M: Mask 255.255.255.0 Entry example: M255.255.255.0

Default gateway

G: Gateway 192.168.6.1 Entry example: G192.168.6.1

Note: Serial Setup allows setting lots of other parameters. These, though, are more easily configurable via Ethernet using the Hercules Setup Utility or via WWW interface. Detailed description of configuration parameters of the terminal Setup can be found in chapter: **"Description of configuration parameters"**.

Configuration troubleshooting

The MAC address of the device did not appear in the "Modules MAC list" or the device does not communicate over Ethernet.

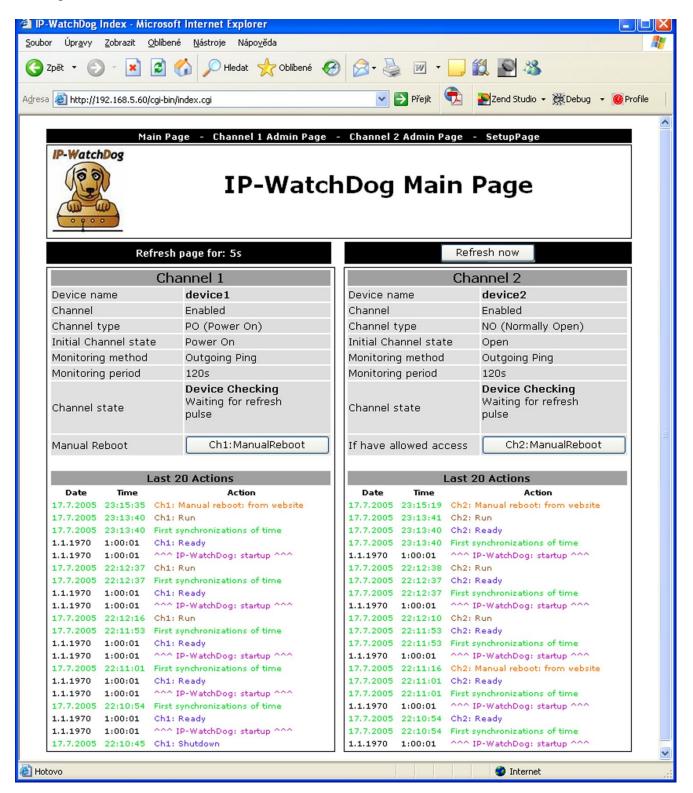
- Check the power adaptor's connection (the Power indicator of the device must be lit).
- Your Ethernet network must support 10 Mbit devices.
- Check whether you are using a correct TP cable (TP Patch cable for connection to a hub/switch/router; crossed TP cable for direct connection to a PC).
- Check configuration of DIP switches of the device (all should be in OFF position). If DIP1 is ON, the device is in RS-232 Setup mode and will not communicate over Ethernet. After switching DIP1 into OFF position, it's necessary to restart the device by disconnecting the power supply for at least 3 seconds.
- If you are using a firewall, make sure it does not block the communication with the device.

Device configuration via WWW

The IP WatchDog contains a WWW interface allowing easy and detailed control of the device's activity. The interface consists of four HTML pages which can be accessed by entering the IP address of the device to your web browser.

IP WatchDog Main Page

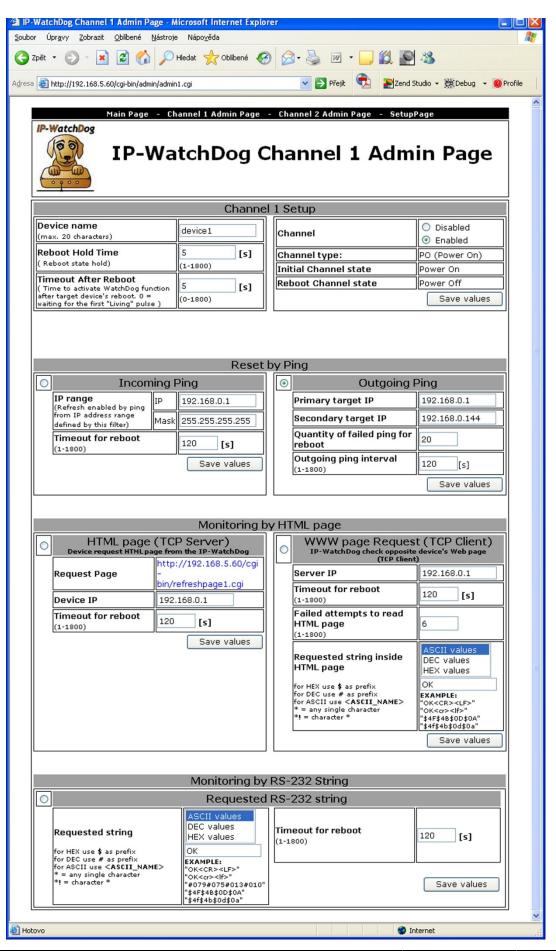
After entering WatchDog's IP address to the web browser you will get a main page showing the basic parameters of WatchDog's channels and statistics for the last 20 operations of each channel. In the upper part of the screen you can see links for advanced properties configuration of the IP WatchDog:



- **Refresh page stop (Refresh page for):** Interval of the *Main Page refresh* (see *Setup Page*).
- **Refresh now** Immediately refreshes the *Main Page*. Because of used scripts it's not possible to use browser's *Refresh* (*F5*).
- **Device name** name of the monitored device (see *Channel Admin Page*).
- **Channel** information on closing or opening of the channel (*Enable / Disable*).
- **Channel type** Information on relay pin configuration of the given channel (*PO / PF / NO / NC* see chapter **Device versions**)
- Initial Channel State channel state after startup (Open / Close / PowerOn / PowerOff) depending on configuration used (see chapter Device versions).
- **Reboot Channel State** channel state after reset (*Open / Close / PowerOn / PowerOff*) depending on configuration used (see chapter **Device versions**).
- Monitoring method actual function assigned to the channel (see Channel Admin Page):
 - Incoming Ping IP WatchDog waits for ICMP command PING from the defined address or range of addresses defined by IP and mask.
 - Outgoing Ping IP WatchDog sends the ICMP command PING to the defined primary IP address and awaits response. If not received, the same command is sent to the secondary IP.
 - Outgoing HTML page IP WatchDog requests the HTML page from a WWW server located on the defined IP address.
 - Incoming HTML page IP WatchDog awaits the request for its own WWW page from the device defined by IP address.
 - Incoming RS232 String IP WatchDog monitors the data on RS-232 port and awaits the required string.
- Monitoring period maximal interval between resetting impulses.
- **Reboot Hold Time** the length of a reboot impulse (see Channel Admin Page)
- Channel state information on actual channel state:
 - **Channel Inactive** channel is deactivated. Allows manual relay control using *Channel Admin Page*.
 - **Device Checking** Channel waits for a refreshing impulse.
 - Device Idle Channel was reset. Awaiting the first refreshing impulse.
 - *Power Cycle Reboot* Performing channel reset.
 - Manual WWW reboot Channel was reset manually.
- Manual Reboot Resetting button.
- Last 20 Actions last 20 stored actions:
 - o --- IP-WatchDog: startup --- starting IP WatchDog
 - *First synchronizations of time* synchronization by NTP/Time/DayTime server.
 - *Ready* after Watchdog's turning on/reset the channel is ready
 - Shutdown channel shutdown.
 - o **Run** channel start.
 - *Automatic reboot* automatic Reset.
 - *Manual reboot: from website* manual reset from the WWW page.
 - *Reset by response to outg. ping* received the response for outgoing PING.
 - **Reset by response to inc. ping** received an incoming PING.
 - *Reset: by incoming HTML page* requested WWW page received.
 - **Reset by response to inc. HTML page** request for HTML page accepted.
 - **Reset by response to inc. RS232 String** received a valid RS-232 string.

IP-WatchDog Channel Admin Page

HTML pages IP-WatchDog Channel 1 Admin Page and IP-WatchDog Channel 2 Admin Page allow complete administration of the monitored channels.



Channel 1 Setup

- Device name Makes orientation easier when configuring channels and solving the problems with the monitored device. It can contain at most 20 characters.
- Reboot Hold Time duration of the Reset state. Allows setting time when the channel/relay stays in reset state (manual or automatic). Duration can be set from 1 to 1800 seconds. If this parameter is set to "0" then the Reset state lasts until the next refreshing impulse comes. This mode is suitable for activation of the backup device or identification of the error state using other signalization means. More information can be found in the *Reboot Hold Time* paragraph of the chapter "Application hints".
- **Timeout After Reboot** time interval that IP WatchDog waits before causing other Reset after the previous one (or after first launch of the device), if monitored data are not received. The Interval can be from 0 to 1800 seconds. The "0" value causes device to wait for first incoming data from the monitored device.
- **Channel enabled/disabled** enables/disables a channel. If the channel is deactivated, the additional **Manual Control** button will be available above the *Save values* button:
 - *ManualControl : Inititial State* indicates a default channel state (or relay). Pressing the button changes the state to reset state.
 - ManualControl : Reboot State indicates channel state (or relay) in reset level.
 Pressing this button changes the state to idle state.



- Channel type Information on relay pin configuration of specific channel (see Channel type in Main Page)
- Initial Channel State idle state of the channel after startup (Open / Close / PowerOn / PowerOff) Depending on configuration used (see chapter Device versions).
- **Reboot Channel State** Channel state when in Reset state (opposite to the *Initial Channel State* value).

Reset by Ping – Incoming Ping

- IP range range of IP addresses given by *IP address* and *network mask*, which PING will be accepted from.
- **Timeout for reboot** interval, that *IP WatchDog* waits for incoming PING from the monitored device before causing Reset. This interval can be from 0 to 1800 seconds, where 0 means disabling the function.

Reset by Ping – Outgoing Ping

- **Primary target IP** IP address of the target device.
- Secondary target IP secondary IP address of the target device. In case of monitoring a single device (IP), both primary and secondary address will be the same.
- **Pinging Timeout** interval between individual sent pings from 0 to 1800 seconds. "0" value = function disabled.
- Failed pings per timeout for reboot– Number of allowed sent PINGs without response from the *IP WatchDog* during a *Pinging Timeout* interval

Monitoring by HTML page – HTML page (TCP Server)

- Request Page http address of the WWW page which must be requested from the IP WatchDog to prevent Reset.
- Device IP IP address that can send a valid request for a WWW page to reset the timer.
- **Timeout for reboot** interval, that IP Watchdog waits for the request for the WWW page before causing Reset. Interval can be from 0 to 1800 seconds, where the 0 value stands for disabled function.

Monitoring by HTML page – WWW page Request (TCP Client)

- Server IP IP address of the server which the request for WWW page will be addressed to.
- Address of HTML page on the server name of required file (e.g. index.html, index.htm, default.html etc.), file must be saved in a root directory of the server.
- Actual address of HTML page on the server complete file address allowing fast address verification.
- **Timeout for reboot** interval, that the *IP WatchDog* waits for a WWW page before causing Reset. This parameter must be set in consideration of the speed of the transfer line and server load. Interval can be set from 0 to1800 seconds, where 0 stands for disabled function.
- Failed attempts to read HTML page Number of allowed failed attempts to read HTML page before Reset.

Monitoring by RS-232 String

- **Timeout for reboot** interval, that *IP WatchDog* waits for a string on the appropriate RS-232 port before causing Reset. Interval can be set from 0 to 1800 seconds where 0 represents disabled function.
- Incoming string inside incoming HTML page sets a string that will be considered as a prove of device activity. The string can be defined in HEX, DEC or ASCII format. Combining HEX, DEC and ASCII chars can be achieved using prefixes:
 - **#** for HEX characters;
 - \$ for DEC characters;
 - **<string>** for ASCII characters.

Note: It is also possible to use alternative symbols: **?** for any individual character and * for any character string – for example, if you set string **IP_WTD** – string like * **IP_WTD** #10#13 will be accepted.

IP WatchDog Setup Page

The *IP WatchDog Setup Page* contains two groups of configuration parameters: *Global* and *Time and Date*.

<mark>IP-WatchDog Setup Page - Firefox</mark> ubor Úpr <u>a</u> vy <u>Z</u> obrazit <u>P</u> řejít Zál <u>o</u> žky <u>N</u> ástroje Nápo <u>v</u> ěda				
🖿 🕶 🧼 🗸 🧭 💿 🎧 🗋 http://192.168.5.60/cgi-bin/setup/	'setup.cgi		Přejít G.	
Hotmail 📄 Vlastní odkazy 📄 Windows Media 📄 Windows				
Main Page - Channel 1 Admin Page - Channel	2 Admin Page -	SetupPa	age - UploadFirmware	
IP-WatchDog Setup Page				
IP Watch)og Global			
	IP address:		192.168.5.60	
Connect National actions	Mask:		255.255.255.0	
Current Network settings	GateWay:		192.168.5.1	
	DHCP:		Disabled	
R\$232 speed (baudrate) For incoming R\$232 reset (not by R\$232-setup).				
M ain Page Refresh time Set refresh time for the IndexPage. (0 = refresh disabled).	10	s		
			Save values	
Time ar	nd Date			
Time	23:21:07	(HH:MM:	:SS)	
Date	17/07/2005	(DD/MM,	/¥¥¥¥)	
Time server IP address	192.43.244.18			
Time server protocol (If you have problems with time synchronization, check the IP-WatchDog's preset gateway and connection to the time server through your router).	 NTP (<i>Time zone</i> Time Daytime 	required)		
IP-WatchDog: time zone Set the local time zone shift(+ or -) by comparison with UTC. +HH:MM:SS for positive shift -HH:MM:SS for negative shift				
		-	Refresh time now Save values	

IP WatchDog Global

- **Current Network settings** Actual device's network parameters configuration. If the DHCP server is allowed to assign them (*DHCP enabled*), the gained values are then damped.
 - o IP address actual device's IP address
 - *Mask* actual network mask
 - **Gateway** actual Gateway
 - **DHCP enabled/disabled** information whether assigning of the network parameters by DHCP server is enabled
 - **RS232 speed (baudrate)** baudrate configuration of the RS-232 ports required for receiving valid strings when monitoring the serial channel.
- Main Page Refresh time Main Page refresh rate.

Time and Date

- **Time** shows actual time in HH:MM:SS format that can be set in *IP WatchDog*.
- **Date** shows actual date in DD/MM/YYYY format that can be set in *IP WatchDog*.
- **Time server IP address** server IP address, which IP WatchDog will be synchronized with.
- **Time server protocol** protocol for time synchronization. If the server is not located within internal network, proper router or firewall communication ports must be also enabled for this server.
 - *NTP* most common time synchronization protocols (UDP port 123). Requires filling of the following *IP-WatchDog* fields: *time zone* and *Time server: time zone*.
 - *Time* older but easy protocol (UDP port 37).
 - DayTime not very common protocol that is implemented in Windows (TCP/UDP port13).
- IP-WatchDog: time zone time zone according to GMT in the +/- HH:MM:SS format, where IP WatchDog is located.
- **Refresh Time now** button for immediate time synchronization.

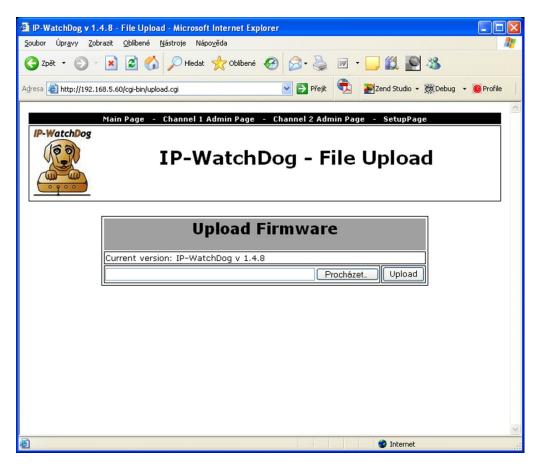
IP WatchDog – File Upload

IP WatchDog – File upload is a page for easy firmware update over the www interface. It consists of two lines and two buttons:

- Current version displays actual firmware version
- Browse allows easy search for the proper HWG firmware file.
- Upload performs upload of the firmware to the IP WatchDog

Note:

- When firmware is uploaded the IP WatchDog will be automatically rebooted.
- The page is accessible ONLY via **IP-WatchDog Setup Page**



Description of configuration parameters

In the following chapter you will find a detailed description of all configuration parameters used for device settings, which can be done via serial or TCP terminal. Information on the connection to Serial or TCP Setup can be found in the chapter *"Quick Setup"*.

Device's default configuration

Bellow you can find the list of standard configuration of any supplied *IP WatchDog*. The default configuration can be set anytime by choosing option "D0" or "D1" from Setup. Description of device configuration and command entering can be found in chapter "*Quick Setup*".

```
*** IP-WatchDog - version 1.4.7 - May 28 2005 19:10:31 ***
                         _____
ActualTime: 0:07:42 ActualDate: 6/6/2005
Time is synchronized with: NTP Server[192.43.244.18]
MAC Address
                00:0A:59:03:02:EF
I: IP address
                192.168.5.20
M: Mask
                255.255.255.0
G: Gateway
                192.168.5.1
B: DHCP configuration OFF
0.0.0.0
W: IP address
N: Mask
                 0.0.0.0
%A: TCP authorization
                 OFF
%K: TEA key
                 0:[01:02:03:04]
                 1:[05:06:07:08]
                 2:[09:0A:0B:0C]
                 3:[OD:OE:OF:10]
%S: Remote setup UDP & TCP(Port:99)
AN: Authorization username (not set)
AP: Authorization password (not set)
P: Port for NVT
                 (Port: 23)
D: Load Settings from EEPROM
R: Reboot
X: Exit
WatchDog>
```

Device's network parameters

=====================================	MASK, IP address and Gateway
IP WatchDog's IP address	description:
I: IP address 192.168.6.19	
Entry example: 1192.168.6.4	Ethernet device communicates:
Sets the IP WatchDog's IP address.	
	 Within local Ethernet. You don't
Network Mask	need a Gateway, but IP addresses of
	both devices must be in the range
M: Mask 255.255.255.0	allowed by the Mask setting. If you
Entry example: M255.255.255.0	set the Mask to 255.255.255.0 it
Configuration of local network IP mask. The IP relay will	means that IP addresses may differ
communicate via Gateway with all IP addresses except those defined by Mask and own IP address.	only in the last byte of the IP address.
those defined by Mask and Own IF address.	
	Outside the local network – via
Default Gateway	Gateway, which is located in the
G: Gateway 192.168.6.1	range or IP addresses allowed by the mask.
Entry example: G192.168.6.1	IIIdSK.
Gateway address, which grants device an access to	You can also restrict the range of IP
external networks. Except for the IP addresses defined	addresses that the device will not
by configured IP address and Mask.	communicate with. This can be set using
	" In IP Setup ". For debugging purposes
	we recommend keeping this parameter at
Enabling automatic configuration by DHCP server	
B: DHCP configuration OFF	
Possible options: 0 / 1 (0 – disabled, 1 - enabled)	

Entry example: B1 DHCP server allows automatic device configuration without the need of any user's actions. IP address, network mask and default gateway parameters can be assigned. Because DHCP assigns IP address that is available at the moment, it does not always have to be the same.

Securing by restricting the range of IP addresses

====== In IP access filter ======

IP address for remote configuration

W: IP address

0.0.0.0

Entry example: G192.168.6.1

IP address of the network or computer, which can establish the connection with the device. After bit multiplication of the opposite IP address by restrictive Mask (N option) you can gain the address mentioned here. Otherwise the device will not react.

Mask for remote configuration

N: Mask

0.0.0.0

Entry example: G192.168.6.1

Mask restricting access addresses, which can establish communication with the device. With the help of this mask you have a higher chance to prevent a security break or avoid unwanted communication with unauthorized device.

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Allowing remote configuration via TCP/IP or UDP/IP

%S: Remote setupUDP & TCPPossible options: 0 / 1 / 2 / 3 (0 - disabled, 1 - UDP, 2 - TCP, 0 - UDP & TCP)Entry example: %S1Allowing TCP/IP setup at port 99.

Securing access to WWW interface administration

======= WebPage-Security Setup =======

User name

AN: Administrator username (not set)

Entry example: ANname User name that will be required on access to the *Channel Admin Page* and *SetupPage* or when accessing serial / TCP setup (if DIP3 is closed).

Password

AP: Administrator password (not set)

Entry example: APpassword

Password that is required when accessing the *Channel Admin Page* and *SetupPage* or accessing the serial / TCP setup (if DIP3 is closed).

Note : Securing by user name and password can be deactivated by inputting empty user name and password.

Other device parameters

Loading the default configuration

D: Load Settings from EEPROM

Possible options: 0 / 1 (0 – Load from EEPROM, 1 – Saving actual configuration into EEPROM). **Entry example:** D0

Allows saving WatchDog's parameters for later reload in case of necessary return to former configuration.

Device Restart

R: Reboot **Entry example:** R Software restart of the IP relay. Necessary e.g. for changing the IP address etc.

Leaving the Setup mode

X: Exit

Entry example: x

Allows to exit the Setup temporarily and to run the IP WatchDog in the operational mode even with closed **DIP1**. If the DIP1 is closed at next WatchDog's startup as well, the device will enter the Setup mode.

Application hints

Security

Access to the configuration WWW page - *Channel Admin Page* and *Setup Page* can be also restricted by user name and password, which can be defined in the serial / TCP Setup. If user name of password has been set, it is required for every access to these pages and for every manual reset using the *Manual Reboot* button of the *Main Page*. This precaution can be deactivated by sending an empty user name and password (default state).

Advanced security provides DIP3, which, if activated, requires user name and password authorization even for access to serial / TCP Setup. When DIP3 is closed the UDP Setup is deactivated, because it would allow changing the network parameters easily, even for beginner.

Reboot Hold Time

Besides the classic reset of the monitored device and its following release, the *IP WatchDog Lite* allows also the possibility of permanent Reset state in case the monitored device does not respond to the WatchDog Lite's requests or does not send regular refresh impulses. This mode can be activated by setting the *Reboot Hold Time* parameter to "0". If the RESET state is called in this mode, the channel (or its output) remains in this state until the monitored device reports itself again or the channel is deactivated.

The function is suitable for cases when *IP WatchDog Lite* does not reset directly monitored device or when one of the channels serves for activation of the backup device or other alarm system.

Note: If the value of the Reboot Hold Time = 0, the WatchDog Lite enters the Permanent Reboot Hold Time mode where the Reset function and especially Manual Reset behave the different way than in the standard mode that were described above. This Reset state can't be ended by itself. Especially using Manual Reset with deactivated channel when there is no way to end the Reset state and only possibility is to activate the channel and initialize the refresh impulse.

Time protocol

The Time protocol consists in the server listening on the port 37 and after establishing connection it (using the TCP or UDP protocol) sends user a 32bit number with a mark (in a binary supplement format). The number represents the number of seconds since 00:00:00 of the January 1, 1900 GMT. The number 2.398.291.200 therefore corresponds to 00:00:00 of the January 1, 1976 GMT and number - 1.297.728.000 corresponds to 00:00:00 of the November 17, 1858 GMT. If the server does not support this function the connection will be either refused or closed immediately. The time synchronization accuracy using this protocol is not very high and lies around 1 second. Detailed description of the Time protocol can be found in **RFC-868** document.

NTP

Network Time Protocol (port 123 UDP, for tracing it's also TCP), which also uses 64bit time mark in the number format with fixed base point, is much more sophisticated than Time protocol and more accurate as well. It's intended for permanent time synchronization of more computers on network. The NTP protocol is based on the fact, it doesn't try to synchronize the computer times mutually (that means it does not "average out" the times), but the time is synchronized in comparison with the UTC time ("Universal Time Coordinated").

The synchronized servers are thus placed into hierarchical multi-level tree structure. Thanks to this the load can be poised and the NTP service can be distributed according to the user's needs. In the top layer there are main time devices (atomic clock, GPS, clock set by a time signal, etc.) Each server is in a specific layer (stratum), while the first layer (stratum-1) represents the server that is connected to some external time device (stratum-0). Its "descendants" (e.g. in second, third or fourth layer) are assumed to be less accurate.

The synchronization accuracy lays in tenths of milliseconds. The main transfer protocol UDP. The NTP protocol description can be found in the RFC-1305 document.

SNTP

The SNTP (Simple Network Time Protocol) is based on the NTP (Network Time Protocol) and for communication it uses port 123 as well. Main difference makes the client, which only supports SNTP, cannot serve as a server for other clients, allows time synchronization by one server only and has lower synchronization accuracy. The synchronization accuracy of this protocol lays from units to tenths of milliseconds which is sufficient for common usage. Detailed description of the SNTP protocol can be found in the <u>RFC-2030</u> document.

Using IP WatchDog in P2P networks

In case you use the IP WatchDog in the environment of the Peer-to-Peer networks, such as DC++, Kazz, Bittorent etc, there might occur flooding of the IP WatchDog's network interface, caused by a large amount of residual packets which can cause the false restarts of the monitored devices. Then it is recommended to lower the **@R** parameter in TCP Setup to circa 60 (according to the monitoring period). The value gives the number of minutes between individual restart of the IP WatchDog. **Monitored devices WILL NOT be restarted.**

Master Reset

In case the TCP Setup or WWW becomes blocked by either wrong configuration or erroneous Firmware upload, the Master Reset can be executed. This will restore the default factory configuration.

Warning : Executing Master Reset will cause that all the user's settings including IP and passwords will be lost!

Procedure of the Master Reset:

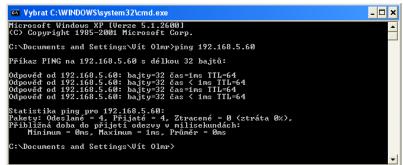
- Disconnect the power from the IP WatchDog Lite
- Turn the power on.
- During first 5 seconds since power-on change the DIP1 position to the second position and then back again.
- Wait for circa 30 seconds. The IP WatchDog Lite default configuration will be restored.

Testing and operation hints for Windows and Linux

Testing the function of Incoming Ping

Testing command of the Incoming Ping function for Windows

Application of the ICMP PING function in Windows is very simple but can be even a little tricky. Main ping testing can be managed via Windows command line (START menu -> Run -> enter "cmd" and press OK). Command line application will appear (in older Windows versions it is MS-DOS window). In that just enter the command in following format:



ping watchdog_ip_address, for example ping 192.168.5.60

You will see a screen similar to this one:

```
Microsoft Windows XP [Verze 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.
C:\Documents and Settings\Vit Olmr>ping 192.168.5.60
Příkaz PING na 192.168.5.60 s délkou 32 bajtů:
Odpověď od 192.168.5.60: bajty=32 čas=1ms TTL=64
Odpověď od 192.168.5.60: bajty=32 čas=1ms TTL=64
Odpověď od 192.168.5.60: bajty=32 čas=1ms TTL=64
Odpověď od 192.168.5.60: bajty=32 čas < 1ms TTL=64
Statistika ping pro 192.168.5.60:
Pakety: Odeslané = 4, Přijaté = 4, Ztracené = 0 (ztráta 0%),
Přibližná doba do přijetí odezvy v milisekundách:
Minimum = 0ms, Maximum = 1ms, Průměr = 0ms
```

If you wish to send the PING permanently, enter the command with the -t parameter: : ping 192.168.5.60 -t

Command line can be also launched using the standard windows shortcuts, that can be located in the program menu:

- Windows 98: Start | Programs | MS-DOS Prompt
- Windows NT: Start | Programs | Command Prompt
- Windows ME: Start | Programs | Accessories | MS-DOS Prompt
- Windows 2000: Start | Programs | Accessories | Command Prompt

Problems in using PING under Windows can appear when using firewall or having Windows XP with SP2 (service pack), that already contains a simple firewall. So if you are unable to use PING to the Watchdog or from it, check that the firewall configuration does not block ICMP commands *echo reply and echo request* (if it does, unblock them) or use other method (like WWW page). Some servers themselves block the PING commands to prevent overloading and "pinging to death" (so called Ping of Death attack).

IP WatchDog HWg-WR02a

Test command for Incoming Ping under Linux/Unix

Using the PING command under Unix and Linux OS is as simple as in the case of Windows, maybe even easier because you don't have to run the command line. Just enter the following into the console: ping 192.168.5.60

Operational command of the function Incoming Ping under Windows

Windows provide a free service for Windows Server 2000/2003 and Windows 2000/XP, that can be downloaded from

http://www.hw-group.com/download/IPWDT_Setup_1.0.zip

allowing sending ping to the defined address in regular intervals. The form of *services* is applied to allow running it automatically even on server systems without a need of logging in. After Unpacking and installation it is necessary to modify a configuration file *IPWDT.ini*, that can be located at *C:\Program Files\HW group\IPWD Tools*.

It contains the following:

```
[PING]
IP=192.168.1.9
INTERVAL=10
DEBUG=2
```

Interval is measured in seconds, Debug parameter defines whether the communication will be logged in the directory *C:\Program Files\HW group\IPWD Tools* (max. file size is 5MB).

An icon for *IP WatchDog Tools Control* created in Control panel allows activation and deactivation of the services.

關 IP WatchD	og Tools 🔳 🗖 🔀
Status	The service is running
Start	Stop

Operational command for Incoming Ping under Linux/Unix

In Unix systems a so called demon cron is used. It executes commands according to the crontab which is a simple text document that contains data in a tab in following format:

1 2 3 4 5 6 7 */1 * * * * user's account command

Where :

- 1. minute
- 2. hour
- 3. day of a month
- 4. month
- 5. day of a week (0 Sunday, 1 Monday... 6 Saturday)
- 6. user's account
- 7. path to the program or command that should be executed

This tab can be edited easily using a command *crontab* -e, that opens the specific document. The created entry can look like this :

*/1 * * * * root ping 192.168.5.60

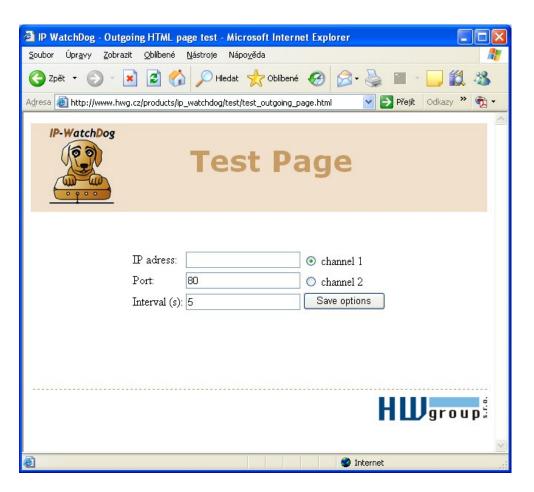
This command will execute the ping every minute.

Testing the Outgoing HTML Page function

Testing the Outgoing HTML Page function

For the primary test of this function it is possible to use an online form, that can be found at http://www.hwg.cz/products/ip_watchdog/test/test_outgoing_page.html

Just enter IP address of the IP Watchdog and the port where it listens. In fact IP WatchDog always listens at port 80, but in case there is a lack of the public IP, it is possible to use address translation (NAT – network address translation). Then enter your public IP address and port number configured in the NAT.



Operational command Outgoing HTML Page under Linux/Unix

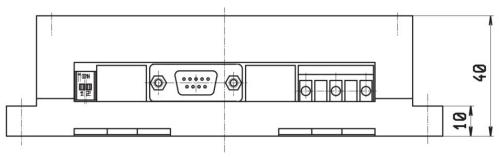
Unlike Windows, the Unix systems again provide a popular cron, while in the command position we will use function **wget** – wget http://192.168.0.1/index.html

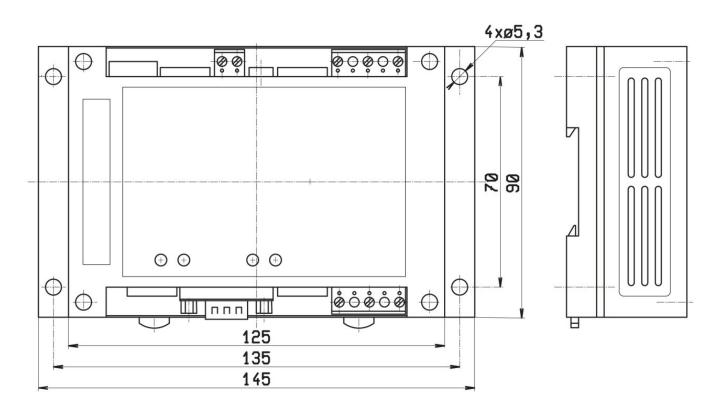
Example :

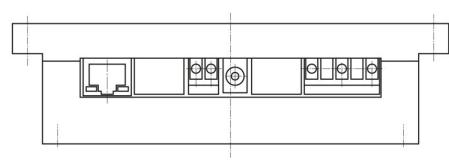
*/1 * * * * root wget http://192.168.0.1/index.html

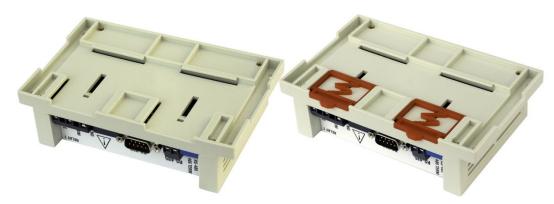
This will execute ping every minute.

Mechanical dimensions









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